

| Jul-02 | CLEC VOLUMES ARE BLANK, BUT MET STD. FLAG SET TO "NO", SHOULD BE "N/A" | | |
|---------------|---|------|--|
| State | Prod ID | PID | DESCRIPTION |
| CO | 02-01 | GA-7 | Timely Outage Resolution following Software Releases % |
| IA | 02-01 | GA-7 | Timely Outage Resolution following Software Releases % |
| ID | 02-01 | GA-7 | Timely Outage Resolution following Software Releases % |
| MT | 02-01 | GA-7 | Timely Outage Resolution following Software Releases % |
| ND | 02-01 | GA-7 | Timely Outage Resolution following Software Releases % |
| NE | 02-01 | GA-7 | Timely Outage Resolution following Software Releases % |
| UT | 02-01 | GA-7 | Timely Outage Resolution following Software Releases % |
| WA | 02-01 | GA-7 | Timely Outage Resolution following Software Releases % |
| WY | 02-01 | GA-7 | Timely Outage Resolution following Software Releases % |

| Jun-02 | CLEC VOLUMES ARE BLANK, BUT MET STD. FLAG SET TO "NO", SHOULD BE "N/A" | | |
|---------------|---|------|--|
| State | Prod ID | PID | DESCRIPTION |
| CO | 02-01 | GA-7 | Timely Outage Resolution following Software Releases % |
| IA | 02-01 | GA-7 | Timely Outage Resolution following Software Releases % |
| ID | 02-01 | GA-7 | Timely Outage Resolution following Software Releases % |
| MT | 02-01 | GA-7 | Timely Outage Resolution following Software Releases % |
| ND | 02-01 | GA-7 | Timely Outage Resolution following Software Releases % |
| NE | 02-01 | GA-7 | Timely Outage Resolution following Software Releases % |
| UT | 02-01 | GA-7 | Timely Outage Resolution following Software Releases % |
| WA | 02-01 | GA-7 | Timely Outage Resolution following Software Releases % |
| WY | 02-01 | GA-7 | Timely Outage Resolution following Software Releases % |

| Jun-02 | CLEC RESULT IS 100%, BUT MET STD. FLAG SET TO "NO", SHOULD BE "YES" | | |
|---------------|--|-------|---------------------------------------|
| State | Prod ID | PID | DESCRIPTION |
| CO | 02-01 | GA-1D | Gateway Availability - IMA-GUI, SIA % |
| IA | 02-01 | GA-1D | Gateway Availability - IMA-GUI, SIA % |
| ID | 02-01 | GA-1D | Gateway Availability - IMA-GUI, SIA % |
| MT | 02-01 | GA-1D | Gateway Availability - IMA-GUI, SIA % |
| ND | 02-01 | GA-1D | Gateway Availability - IMA-GUI, SIA % |
| NE | 02-01 | GA-1D | Gateway Availability - IMA-GUI, SIA % |
| UT | 02-01 | GA-1D | Gateway Availability - IMA-GUI, SIA % |
| WA | 02-01 | GA-1D | Gateway Availability - IMA-GUI, SIA % |
| WY | 02-01 | GA-1D | Gateway Availability - IMA-GUI, SIA % |

| May-02 | CLEC VOLUMES ARE BLANK, BUT MET STD. FLAG SET TO "NO", SHOULD BE "N/A" | | |
|---------------|---|------|--|
| State | Prod ID | PID | DESCRIPTION |
| CO | 02-01 | GA-7 | Timely Outage Resolution following Software Releases % |
| IA | 02-01 | GA-7 | Timely Outage Resolution following Software Releases % |
| ID | 02-01 | GA-7 | Timely Outage Resolution following Software Releases % |
| MT | 02-01 | GA-7 | Timely Outage Resolution following Software Releases % |
| ND | 02-01 | GA-7 | Timely Outage Resolution following Software Releases % |
| NE | 02-01 | GA-7 | Timely Outage Resolution following Software Releases % |
| UT | 02-01 | GA-7 | Timely Outage Resolution following Software Releases % |
| WA | 02-01 | GA-7 | Timely Outage Resolution following Software Releases % |
| WY | 02-01 | GA-7 | Timely Outage Resolution following Software Releases % |